# Yapı Kredi 9M17 Earnings Presentation 

## Another set of strong results

## 2.7 bln TL Net Income $+27 \% \mathrm{y} / \mathrm{y}^{\mathbf{1}}$

## 14.0\% ROATE ${ }^{2}+124 \mathrm{bps} y / \mathrm{y}$

## 41\% cost/Income Ratio <br> -166 bps $y / y^{1}$

### 1.11\% CoR -29 bps y/y

## 11.3\% CET 1 Ratio ${ }^{3}$ +69 bps ytd

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Already above 2016 net income ${ }^{1}$

Ongoing strong performance in ROATE

Cost increase significantly below inflation

Improvement despite higher coverage

Further internal capital generation

## ...on ample improvement in all fundamentals

## Profitability Acceleration

Net Income
(TL min)
$27 \%^{1}$


ROATE


## Strong Operational Performance



Balanced Scale Management


Notes:

## Solid Capitalization



Market shares based on BRSA bank-only weekly data. 9M17 as of 29 Sep'17
CAR = Capital Adequacy Ratio; CET1= Common Equity Tier-1; LDR= Loans / (Deposits + TL Bonds); CoR= Total Specific + Generic Cost of Risk net of collections. CAR and CET1 based on BRSA bank-only financials
ROATE indicates Return on Average Tangible Equity (excl. goodwill of TL 979 mln )
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1) 2016 figures exclude the Visa sale gain [Impact of Visa sale gain: TL 235 mln (net impact: TL 210 mln )]
(2) 2016 other income and provision figures are restated due to the revision on accounting treatment of collections

## Optimized volume growth supporting the top-line performance

## Lending (TL bln)

## Loan growth at 8\% ytd <br> with a balanced mix

|  | YKB |  |  | Private Banks ${ }^{1}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 9M17 | y/y | ytd | y/y | ytd |
| Cash + Non-Cash Loans | 267.2 | 19\% | 9\% | 19\% | 10\% |
| Total Loans ${ }^{2}$ | 190.6 | 18\% | 8\% | 18\% | 11\% |
| TL | 120.4 | 19\% | 14\% | 21\% | 17\% |
| FC (\$) | 19.8 | -2\% | -2\% | -5\% | 0\% |
| Consumer Loans | 33.8 | 12\% | 9\% | 11\% | 8\% |
| Credit Cards | 23.8 | 9\% | 7\% | 9\% | 8\% |
| Companies ${ }^{3}$ | 132.9 | 21\% | 8\% | 22\% | 12\% |

Total Loans Breakdown


## Funding (TL bln)

## Deposit growth +5\% ytd

Decline in more costly TL corporate deposits at the end of 3 Q ; thanks to strong liquidity management

|  | YKB |  |  | Private Banks ${ }^{1}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 9M17 | y/y | ytd | y/y | ytd |
| Total Deposits | 165.0 | 19\% | 5\% | 18\% | 8\% |
| TL | 71.1 | -6\% | -16\% | 8\% | 5\% |
| FC (\$) | 26.4 | 25\% | 28\% | 9\% | 11\% |
| Customer Deposits ${ }^{4}$ | 158.4 | 18\% | 6\% | 18\% | 9\% |
| TL | 69.2 | -7\% | -12\% | 8\% | 5\% |
| FC (\$) | 25.1 | 24\% | 26\% | 11\% | 12\% |
| Demand Deposits ${ }^{4}$ | 29.7 | 32\% | 12\% | 32\% | 16\% |
| TL Bonds | 4.6 | 6\% | 15\% | 15\% | 17\% |
| Repos | 5.8 | -39\% | -8\% | -25\% | -10\% |
| Borrowings | 63.9 | 25\% | 11\% | 19\% | 4\% |

Strong Liquidity Management Allowing the shift in funding mix to control cost of funding
(1) Private banks based on BRSA weekly data as of 29 Sep'17. TL Bonds and Borrowings for private banks based on BRSA monthly data as of Aug'17
(2) Loans indicate performing loans
(3) Total loans excluding consumer loans and credit cards and including commercial instalment loans
(4) Excluding bank deposits
(5) Based on MIS data

## Improvement in cost and asset quality coupled with sustainable revenues

P\&L
Effective performance in all lines leading to
TL 2,735 min net income (+27\% y/y excl. Visa income in 9M16)

| TL m/n | Quarterly |  |  |  |  | Cumulative |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3Q16 | 2Q17 | 3Q17 | q/q | y/y | 9M16 ${ }^{1}$ | 9M17 | y/y |
| Total Revenues (excl. Visa) | 3,189 | 3,363 | 3,261 | -3\% | 2\% | 9,252 | 10,152 | 10\% |
| Core Revenues ${ }^{2}$ | 2,922 | 3,147 | 3,152 | 0\% | 8\% | 8,315 | 9,399 | 13\% |
| Other Revenues (excl. Visa) | 266 | 215 | 108 | -50\% | -59\% | 937 | 753 | -20\% |
| Other income (excl. Visa) | 216 | 314 | 269 | -15\% | 24\% | 780 | 945 | 21\% |
| o/w Collections | 159 | 202 | 198 | -2\% | 25\% | 576 | 635 | 10\% |
| Trading | 51 | -107 | -160 | 49\% | - | 151 | -201 | - |
| o/w Swap costs | 27 | -226 | -204 | -10\% | - | -96 | -260 | - |
| Dividend | 0 | 8 | 0 | - | - | 6 | 10 | 70\% |
| Operating Costs | 1,352 | 1,422 | 1,363 | -4\% | 1\% | 3,940 | 4,154 | 5\% |
| Operating Income (excl. Visa) | 1,836 | 1,941 | 1,898 | -2\% | 3\% | 5,312 | 5,998 | 13\% |
| Provisions | 808 | 820 | 840 | 2\% | 4\% | 2,540 | 2,554 | 1\% |
| Net Income (excl. Visa) | 811 | 892 | 841 | -6\% | 4\% | 2,153 | 2,735 | 27\% |
| ROATE ${ }^{3}$ | 13.9\% | 13.4\% | 12.3\% | -106bps | -162bps | 12.7\% | 14.0\% | 124bps |
| ROAA | 1.3\% | 1.3\% | 1.2\% | -10bps | -15bps | 1.2\% | 1.3\% | 11bps |

Notes:
(1) 2016 figures exclude the Visa sale gain [Impact of Visa sale gain: TL 235 mln (net impact: TL 210 mln )]. 2016 other income and provision figures are restated due to the revision on accounting treatment of collections

## Quarterly NIM improvement on the back of wider core spreads

Revenue Breakdown (TL)



Fees Received Composition


| Other Income Breakdown |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $m \mathrm{ln}$ TL | 3Q16 | 2Q17 | 3Q17 | 9M16 | 9 M 17 |
| Strong collections | Other Income | 216 | 314 | 269 | 1,015 | 945 |
| driving other income in | Collections ${ }^{4}$ | 159 | 202 | 198 | 576 | 635 |
| 2017; trading line | NPL Sale | 0 | 45 | 18 | 0 | 90 |
| negative due to | Visa Sale Gain ${ }^{5}$ | 0 | 0 | 0 | 235 | 0 |
| increasing swap costs | Trading \& FX (net) | 51 | -107 | -160 | 151 | -201 |
|  | Swap Costs | -27 | -226 | -204 | -124 | -465 |

## Improvement in loan-deposit spreads thanks to loan repricing efforts

## Loan Yields <br> (Quarterly)

Loan yields improved thanks to loan repricing efforts


Deposit Costs
(Quarterly)


| $3 Q 16$ | $4 Q 16$ | $1 Q 17$ | $2 Q 17$ | $3 Q 17$ | $3 Q 16$ | $4 Q 16$ | $1 Q 17$ | $2 Q 17$ | $3 Q 17$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |


| $-20 b p s$ | $-7 b p s$ | $-4 b p s$ | $+19 b p s$ |
| :--- | :--- | :--- | :--- |
| $+12 b p s$ | $+8 b p s$ | $-3 b p s$ | $+27 b p s$ |

Loan-Deposit Spread

Loan-Deposit spread improved
given higher loan yields


3 Q16 4Q16 1Q17 2Q17
(2) Based on MIS data

## Ongoing improvement in cost ratios

## Cost Breakdown (TL) Cost increase 6 ppt below inflation

On the back of efficient optimization efforts


## Cost KPIs

Cost / Income down to 40.9\%

## continuing improvement in all cost KPIs

Cost / Income ${ }^{2}$


Costs / Average Assets
Fees / Opex
 accounting treatment of collections

## Digitalisation at full speed with increase in customer penetration

Higher market share in digital vs physical network

Digital and mobile banking customers increased significantly

Increase in number of products sold via digital channels allows us to further eliminate costs

Ongoing external recognition of digital performance 25 awards so far in 2017

- $12.3 \%^{1}$ digital customer market share vs 9\% market share in physical network
- 4.0 mln customers ( $+200 \mathrm{kq} / \mathrm{q}$ ) with $\mathbf{4 8 \%}$ digital customer penetration
- 34\% $y / y$ increase in products sold via digital channels
- 40\% share in total transactions (+25\% y/y)
- Most Innovative Digital Consumer Bank in Europe
- Best Digital Consumer Bank in Turkey
- Gold Stevie Winner - "Apps - Financial Services / Banking"
- Gold Stevie Winner - "Apps - Experimental \& Innovation"
- Best Bill Paying Web Site
C Com Awards



## Improvement in net NPL inflows decoupled with a decline in watch portfolio



## NPL Ratio



Consistent improvement in Watch Loan portfolio
for 4 consecutive quarters
Watch + Restructured Loans



## Stable CoR despite higher coverage levels and TL 1.6 bln of NPL sale

## NPL Coverage

Increase in total coverage ratio to 115\%;
NPL sale impact on specific coverage $-90 \mathrm{bps} q / q$ in 3Q17 (-550 bps ytd in 9M17)

Specific provisions / NPL


## Cost of Risk ${ }^{3}$ (Cumulative, net of collections)

Total cost of risk -29 bps y/y supported by improving collections (despite increase in coverage ratio)


## Internal capital generation supports the CAR for the last 6 quarters



Internal Capital Generation reached to 75 bps in 9 M 17
CAR up by 70bps ytd

## CAR Evolution



## Confirming 2017 Guidance

|  | 9 M 17 |  |
| :--- | :---: | :---: |
| $(\mathrm{y} / \mathrm{y})$ | 2017B |  |
| Volume Growth |  |  |
| Loans | $18 \%$ | $8 \%$ |
| Deposits | $19 \%$ | $5 \%$ |

## Closing remarks

Ongoing strong performance, thanks to continuing improvement in fundamentals inline with strategies

## All three phases of the strategy paying off:

- Revenue growth: consistently strong performance with double digit revenue growth in the 11 consecutive quarters
- Cost elimination: under control and below inflation since end-2015
- Asset quality improvement: positive trend maintained in 3Q17


## 2017 full year guidance confirmed

Annex

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## A more supportive macro environment shed by hike in funding costs

## Macro Environment

Continuation of strong growth -through support by the government- and tight stance -
by CBRT- with the intention to keep the inflation under control

|  | 4Q16 | 1Q17 | 2 Q17 | 3 Q17 |
| :--- | :---: | :---: | :---: | :---: |
| GDP Growth $(\mathrm{y} / \mathrm{y})$ | $4.2 \%$ | $5.2 \%$ | $5.1 \%$ | - |
| CPI Inflation $(\mathrm{y} / \mathrm{y})$ | $8.5 \%$ | $11.3 \%$ | $10.9 \%$ | $11.2 \%$ |
| Consumer Confidence Index | 68.8 | 66.8 | 71.4 | 70.4 |
| CAD/GDP $^{1}$ | $-3.8 \%$ | $-3.9 \%$ | $-4.1 \%$ | $-4.4 \%$ |
| Budget Deficit/GDP $^{\text {Unemployment Rate }}{ }^{2}$ | $-1.1 \%$ | $-1.6 \%$ | $-2.0 \%$ | $-1.7 \%$ |
| USD/TL (eop) | $12.7 \%$ | $11.7 \%$ | $10.2 \%$ | $10.7 \%$ |
| Benchmark Bond Rate (eop) | $10.7 \%$ | $11.3 \%$ | $11.1 \%$ | $11.9 \%$ |

## Banking Sector

Banking sector remaining resilient despite increasing TL funding costs.
Ongoing growth, with state banks overweighting private banks

|  | 2016 | $1 Q 17$ | 2 Q17 | $3 Q 17$ |
| :--- | :---: | :---: | :---: | :---: |
| Loan Growth (ytd) | $17 \%$ | $6 \%$ | $11 \%$ | $15 \%$ |
| $\quad$ Private | $13 \%$ | $6 \%$ | $9 \%$ | $11 \%$ |
| $\quad$ State | $23 \%$ | $7 \%$ | $15 \%$ | $20 \%$ |
| Deposit Growth (ytd) | $17 \%$ | $5 \%$ | $9 \%$ | $11 \%$ |
| $\quad$ Private | $16 \%$ | $5 \%$ | $7 \%$ | $8 \%$ |
| $\quad$ State | $19 \%$ | $4 \%$ | $12 \%$ | $17 \%$ |
| NPL Ratio | $3.1 \%$ | $3.1 \%$ | $3.0 \%$ | $3.0 \%$ |
| CAR $^{3}$ | $14.9 \%$ | $15.5 \%$ | $16.4 \%$ | $16.7 \%$ |
| ROATE $^{3}$ | $14.6 \%$ | $\mathbf{1 7 . 7 \%}$ | $16.8 \%$ | $16.5 \%$ |

## Consolidated Balance Sheet

| TL bln | 1 Q15 | 1H15 | 9M15 | YE15 | 1 Q 16 | 1H16 | 9M16 | 2016 | 1 Q17 | 1H17 | 9M17 | q/q | y/y | ytd | Assets |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Assets | 215.5 | 223.8 | 247.8 | 235.3 | 237.9 | 245.8 | 248.1 | 271.1 | 281.4 | 286.5 | 293.9 | 3\% | 18\% | 8\% |  |
| Loans | 135.5 | 142.8 | 153.7 | 152.5 | 154.6 | 161.3 | 161.6 | 176.5 | 183.7 | 185.8 | 190.6 | 3\% | 18\% | 8\% | Other |
| TL Loans | 89.3 | 93.8 | 97.1 | 97.7 | 99.0 | 102.5 | 101.3 | 105.9 | 112.5 | 116.3 | 120.4 | 4\% | 19\% | 14\% | 4\% |
| FC Loans (\$) | 17.7 | 18.2 | 18.6 | 18.8 | 19.6 | 20.3 | 20.1 | 20.1 | 19.6 | 19.8 | 19.8 | 0\% | -2\% | -2\% | Other IEAs |
| Securities ${ }^{1}$ | 27.5 | 28.6 | 29.4 | 30.0 | 28.5 | 28.7 | 26.5 | 30.0 | 32.6 | 32.4 | 35.5 | 9\% | 34\% | 18\% | 19\% 37\% |
| TLSecurities | 20.1 | 20.9 | 19.9 | 20.4 | 18.9 | 19.2 | 17.8 | 19.7 | 22.0 | 22.3 | 25.0 | 12\% | 41\% | 27\% |  |
| FC Securities (\$) | 2.8 | 2.8 | 3.1 | 3.3 | 3.4 | 3.3 | 2.9 | 2.9 | 2.9 | 2.9 | 3.0 | 2\% | 1\% | 1\% | Securities $65 \%$ $63 \%$ <br> $12 \%$   |
| Deposits | 119.7 | 126.1 | 136.3 | 130.0 | 136.6 | 137.7 | 138.6 | 157.1 | 163.5 | 164.2 | 165.0 | 0\% | 19\% | 5\% |  |
| TL Deposits | 64.5 | 62.7 | 65.4 | 67.2 | 70.4 | 71.3 | 75.3 | 84.2 | 81.3 | 81.1 | 71.1 | -12\% | -6\% | -16\% | Loans Currency |
| FC Deposits (\$) | 21.2 | 23.5 | 23.3 | 21.6 | 23.3 | 22.9 | 21.1 | 20.7 | 22.6 | 23.7 | 26.4 | 12\% | 25\% | 28\% | Composition |
| Borrowings | 46.7 | 45.8 | 52.8 | 48.7 | 49.7 | 49.9 | 51.1 | 57.7 | 61.0 | 62.3 | 63.9 | 3\% | 25\% | 11\% | Liabilities |
| TL Borrowings | 5.6 | 5.5 | 4.9 | 5.5 | 5.3 | 4.8 | 5.0 | 5.4 | 5.1 | 6.1 | 6.5 | 7\% | 30\% | 22\% |  |
| FC Borrowings (\$) | 15.7 | 15.0 | 15.7 | 14.9 | 15.7 | 15.6 | 15.4 | 14.9 | 15.4 | 16.0 | 16.1 | 1\% | 5\% | 9\% |  |
| Shareholders' Equity | 21.0 | 22.1 | 22.0 | 23.1 | 23.7 | 24.3 | 25.0 | 26.1 | 27.7 | 28.5 | 29.0 | 2\% | 16\% | 11\% |  |
| Assets Under Management | 13.0 | 13.4 | 13.6 | 13.8 | 14.4 | 14.8 | 15.4 | 16.1 | 17.4 | 18.5 | 19.1 | 3\% | 24\% | 19\% |  |
| Loans/Assets | 63\% | 64\% | 62\% | 65\% | 65\% | 66\% | 65\% | 65\% | 65\% | 65\% | 65\% |  |  |  |  |
| Securities/Assets | 13\% | 13\% | 12\% | 13\% | 12\% | 12\% | 11\% | 11\% | 12\% | 11\% | 12\% |  |  |  |  |
| Borrowings/Liabilities | 22\% | 20\% | 21\% | 21\% | 21\% | 20\% | 21\% | 21\% | 22\% | 22\% | 22\% |  |  |  |  |
| Loans/(Deposits+TL Bonds) | 110\% | 110\% | 110\% | 114\% | 110\% | 114\% | 113\% | 110\% | 110\% | 110\% | 112\% |  |  |  |  |
| CAR - cons | 14.3\% | 13.0\% | 12.1\% | 12.9\% | 13.5\% | 13.6\% | 13.9\% | 13.2\% | 13.4\% | 13.7\% | 13.8\% |  |  |  |  |
| Common Equity Tier-I- cons | 10.6\% | 10.1\% | 9.2\% | 10.0\% | 10.2\% | 10.3\% | 10.6\% | 9.7\% | 9.9\% | 10.3\% | 10.3\% |  |  |  |  |
| Leverage Ratio | 9.2 x | 9.1 x | 10.3x | 9.2x | $9.0 x$ | 9.1 x | 8.9x | 9.4 x | 9.2 x | 9.1 x | 9.1 x |  |  |  |  |

(1) Securities excluding derivatives

Note: Loans indicate performing loans
Other interest earning assets (IEAs) include cash and balances with the Central Bank of Turkey, banks and other financial institutions, money markets, factoring receivables, financial ease receivables
Other assets include investments in associates, subsidiaries, joint ventures, hedging derivative financial assets, property and equipment, intangible assets, tax assets, assets held for resale and related to discontinued operations (net) and other

## Consolidated Income Statement

| TL million | 1Q16 | 2Q16 ${ }^{1}$ | 3Q16 | 4Q16 | 1Q17 | 2 Q 17 | 3 Q 17 | q/q | y/y |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Revenues | 3,063 | 3,000 | 3,189 | 3,156 | 3,529 | 3,363 | 3,261 | -3\% | 2\% |
| Core Revenues | 2,704 | 2,689 | 2,922 | 2,878 | 3,100 | 3,147 | 3,152 | 0\% | 8\% |
| Net Interest Income | 1,952 | 1,911 | 2,217 | 2,141 | 2,251 | 2,321 | 2,353 | 1\% | 6\% |
| o/w CPI-linkers | 313 | 137 | 287 | 212 | 325 | 338 | 409 | 21\% | 43\% |
| Fees \& Commissions | 752 | 778 | 706 | 737 | 849 | 826 | 799 | -3\% | 13\% |
| Other Revenues | 359 | 311 | 266 | 277 | 430 | 215 | 108 | -50\% | -59\% |
| Other income ${ }^{2}$ | 307 | 257 | 216 | 240 | 362 | 314 | 269 | -15\% | 24\% |
| o/w collections ${ }^{2}$ | 209 | 208 | 159 | 178 | 234 | 202 | 198 | -2\% | 25\% |
| o/w pension fund reversal | 0 | 0 | 0 | 6 | 0 | 0 | 0 | - | - |
| o/w NPL sale | 0 | 0 | 0 | 0 | 28 | 45 | 18 | -61\% | - |
| o/w others | 98 | 49 | 58 | 57 | 101 | 68 | 53 | -22\% | -8\% |
| Trading | 48 | 52 | 51 | 37 | 66 | -107 | -160 | 49\% | - |
| o/w swap costs | -62 | -34 | -27 | 39 | -34 | -226 | -204 | -10\% | - |
| Dividend | 3 | 3 | 0 | 0 | 2 | 8 | 0 | - | - |
| Operating Costs | 1,264 | 1,324 | 1,352 | 1,375 | 1,370 | 1,422 | 1,363 | -4\% | 1\% |
| o/w fee rebates | 35 | 22 | 9 | 15 | 10 | 9 | 5 | -40\% | -40\% |
| Operating Income | 1,799 | 1,676 | 1,836 | 1,780 | 2,160 | 1,941 | 1,898 | -2\% | 3\% |
| Provisions | 888 | 844 | 808 | 1,034 | 895 | 820 | 840 | 2\% | 4\% |
| Specific Provisions ${ }^{2}$ | 672 | 623 | 748 | 764 | 756 | 717 | 761 | 6\% | 2\% |
| Generic Provisions | 120 | 158 | 46 | 171 | 45 | 62 | 46 | -26\% | 1\% |
| Other Provisions | 96 | 63 | 14 | 99 | 94 | 40 | 33 | -19\% | 134\% |
| Pre-tax Income | 911 | 832 | 1,028 | 746 | 1,265 | 1,121 | 1,058 | -6\% | 3\% |
| Tax | 207 | 194 | 218 | 176 | 263 | 229 | 216 | -6\% | -1\% |
| Net Income | 704 | 638 | 811 | 570 | 1,001 | 892 | 841 | -6\% | 4\% |
| Visa Income | 0 | 210 | 0 | 0 | 0 | 0 | 0 | - | - |
| Reported Net Income | 704 | 848 | 811 | 570 | 1,001 | 892 | 841 | -6\% | 4\% |
| ROTE ${ }^{1}$ | 12.8\% | 11.3\% | 13.9\% | 9.4\% | 15.8\% | 13.4\% | 12.3\% |  |  |


| 9M16 ${ }^{1}$ | 9M17 | y/y |
| :---: | :---: | :---: |
| 9,252 | 10,152 | 10\% |
| 8,315 | 9,399 | 13\% |
| 6,079 | 6,925 | 14\% |
| 737 | 1,072 | 46\% |
| 2,236 | 2,474 | 11\% |
| 937 | 753 | -20\% |
| 780 | 945 | 21\% |
| 576 | 635 | 10\% |
| 0 | 0 | - |
| 0 | 90 | - |
| 206 | 223 | 9\% |
| 151 | -201 | - |
| -124 | -465 | 276\% |
| 6 | 10 | 70\% |
| 3,940 | 4,154 | 5\% |
| 66 | 25 | -63\% |
| 5,312 | 5,998 | 13\% |
| 2,540 | 2,554 | 1\% |
| 2,043 | 2,234 | 9\% |
| 323 | 153 | -53\% |
| 173 | 167 | -4\% |
| 2,772 | 3,444 | 24\% |
| 619 | 709 | 15\% |
| 2,153 | 2,735 | 27\% |
| 210 | 0 | - |
| 2,363 | 2,735 | 16\% |
| 12.7\% | 14.0\% |  |

Notes:

1) 2016 figures excludes the Visa sale gain [Impact of Visa sale gain: 235 mln TL (net impact: 210 mln TL )].
2) 2016 other income and provisions figures are restated due to the revision on accounting treatment of collections

## Bank-Only Income Statement

| TL million | 1Q16 | 2Q16 ${ }^{1}$ | 3Q16 | 4Q16 | 1Q17 | 2Q17 | 3 Q17 | q/q | y/y | $9 \mathrm{M} 16^{1}$ | 9M17 | y/y |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Revenues | 2,950 | 2,893 | 3,083 | 3,023 | 3,401 | 3,231 | 3,139 | -3\% | 2\% | 8,926 | 9,771 | 9\% |
| Net Interest Income | 1,821 | 1,772 | 2,065 | 1,976 | 2,141 | 2,174 | 2,212 | 2\% | 7\% | 5,659 | 6,527 | 15\% |
| o/w CPI-linkers | 313 | 137 | 287 | 212 | 325 | 338 | 409 | 21\% | 43\% | 737 | 1,072 | 46\% |
| Fees \& Commissions | 716 | 744 | 671 | 695 | 807 | 784 | 757 | -3\% | 13\% | 2,130 | 2,348 | 10\% |
| Other Revenues | 413 | 377 | 347 | 352 | 453 | 273 | 170 | -38\% | -51\% | 1,137 | 896 | -21\% |
| Other income ${ }^{1}$ | 398 | 349 | 317 | 348 | 473 | 432 | 394 | -9\% | 24\% | 1,064 | 1,300 | 22\% |
| o/w collections ${ }^{1}$ | 209 | 208 | 159 | 178 | 234 | 202 | 198 | -2\% | 25\% | 576 | 635 | 10\% |
| o/w pension fund reversal | 0 | 0 | 0 | 6 | 0 | 0 | 0 | - | - | 0 | 0 | - |
| o/w NPL sale | 0 | 0 | 0 | 0 | 28 | 45 | 18 | -61\% | - | 0 | 90 | - |
| o/w profit/(loss) of associates\& jv.s accounted for using equity method | 108 | 113 | 128 | 128 | 146 | 140 | 144 | 3\% | 13\% | 348 | 430 | 24\% |
| o/w others | 81 | 28 | 31 | 36 | 66 | 46 | 34 | -26\% | 11\% | 140 | 145 | 4\% |
| Trading | 15 | 28 | 30 | 4 | -22 | -159 | -224 | 41\% | - | 73 | -406 | - |
| o/w swap costs | -94 | -52 | -33 | 35 | -114 | -276 | -252 | -9\% | - | -179 | -642 | - |
| Dividend | 0 | 0 | 0 | 0 | 2 | 0 | 0 | - | - | 0 | 2 | - |
| Operating Costs | 1,199 | 1,258 | 1,310 | 1,309 | 1,295 | 1,346 | 1,293 | -4\% | -1\% | 3,768 | 3,935 | 4\% |
| $o / w$ fee rebates | 35 | 22 | 9 | 15 | 10 | 9 | 9 | 0\% | -1\% | 66 | 28 | -57\% |
| Operating Income | 1,751 | 1,635 | 1,773 | 1,714 | 2,106 | 1,884 | 1,846 | -2\% | 4\% | 5,158 | 5,836 | 13\% |
| Provisions | 863 | 828 | 776 | 995 | 876 | 792 | 821 | 4\% | 6\% | 2,467 | 2,490 | 1\% |
| Specific Provisions ${ }^{1}$ | 654 | 610 | 723 | 725 | 745 | 687 | 749 | 9\% | 4\% | 1,987 | 2,181 | 10\% |
| Generic Provisions | 115 | 155 | 40 | 174 | 43 | 61 | 40 | -34\% | 1\% | 310 | 144 | -53\% |
| Other Provisions | 94 | 63 | 13 | 97 | 88 | 45 | 32 | -28\% | 151\% | 170 | 164 | -3\% |
| Pre-tax Income | 887 | 807 | 997 | 719 | 1,230 | 1,092 | 1,024 | -6\% | 3\% | 2,691 | 3,346 | 24\% |
| Tax | 183 | 169 | 186 | 149 | 229 | 200 | 183 | -9\% | -2\% | 538 | 612 | 14\% |
| Net Income | 704 | 638 | 811 | 570 | 1,001 | 892 | 841 | -6\% | 4\% | 2,153 | 2,735 | 27\% |
| Visa Income | 0 | 210 | 0 | 0 | 0 | 0 | 0 | - | - | 210 | 0 | - |
| Reported Net Income | 704 | 848 | 811 | 570 | 1,001 | 892 | 841 | -6\% | 4\% | 2,363 | 2,735 | 16\% |
| ROTE ${ }^{1}$ | 12.8\% | 11.3\% | 13.9\% | 9.4\% | 15.8\% | 13.4\% | 12.3\% |  |  | 12.8\% | 14.0\% |  |

Notes:


## Securities



## Security Yields ${ }^{2}$


(1) Excluding derivatives classified under trading securities
(2) Securities yields based on bank-only financials and exclude effect of reclassification between interest income and other provisions related to amortization of issuer premium on securities (as per BRSA)

## Borrowings: 22\% of total liabilities



## ~ US\$ 2.7 bln outstanding

- May'17: US\$ $306 \mathrm{mln} \& € 956.5 \mathrm{mln}$, all-in cost at Libor+ $1.45 \%$ and Euribor+ $1.35 \%$ for the 367 day tranche and Libor+ 2.20 \% and Euribor+ 2.10 \% for the 2 year and 1 day tranche, respectively. 48 banks from 19 countries
- Oct'17: US\$ 411.2 mln and $€ 799.6 \mathrm{mln}$, all-in cost at Libor $+1.35 \% /$ Euribor $+1.25 \%$ p.a. for the 367 days and Libor $+2.20 \%$ and Euribor $+2.10 \%$ for the 2 year and 1 day tranche, respectively. Participation of 37 banks from 17 countries
~US\$ 2.6 bln outstanding
- Dec'12: US\$ 1.0 bln market transaction, 10 years, $5.5 \%$ (coupon rate)
- Jan'13: US\$ $585 \mathrm{mln}, 10 \mathrm{NC5}, 5.7 \%$ fixed rate - Basel III Compliant
- Dec'13: US $\$ 470 \mathrm{mln}, 10 \mathrm{NC5}, 6.55 \%$ - Basel III Compliant (midswap+4.88\% after the first 5 years)
- Mar'16: US\$ 500 mln market transaction, 10NC5, 8.5\% (coupon rate)


## US\$ 2.7 bln Eurobonds

- Jan'13: US\$ $500 \mathrm{mln}, 4.00 \%$ (coupon rate), 7 years
- Dec'13: US\$ $500 \mathrm{mln}, 5.25 \%$ (coupon rate), 5 years
- Oct'14: US $\$ 550 \mathrm{mln}, 5.125 \%$ (coupon rate), 5 years
- Feb'17: US\$ $600 \mathrm{mln}, 5.75 \%$ (coupon rate), 5 years
- Jun'17: US\$ $500 \mathrm{mln}, 5.85 \%$ (coupon rate), 7 years

TL 986.7 mln first tranche (outstanding ~ TL 814, 6 mn )

- Nov'12: SME-backed with maturity between 3-5 years; highest Moody's rating (A3) for Turkish bonds
- Oct'17: Mortgage-backed, maturity 5 years


## TL 1.3 bln total

- June'17: TL $385 \mathrm{mln}, 4$ months maturity
- July'17: TL $343,2 \mathrm{mln}, 5$ months maturity $\sum 3$ Q17 $R$
- July'17: TL $213,5 \mathrm{mln}, 3$ months maturity $\sum$ 3Q17
- Aug'17: TL $222,0 \mathrm{mln}, 5$ months maturity $\sum 3017 \mathrm{Z}$
- Sept'17: TL $150 \mathrm{mln}, 5$ months maturity 5 Q17

