Yapı Kredi 2019 Investor Presentation



Yapı Kredi: A leading financial services group

Yapı Kredi Overview

	Key Fig	gures – 2019			Market Share – 2019	
Ratings	Moody's: B3 /	Fitch: B+				Market Share ⁶
Total Assets		Loans ¹		Total Bank	Cash & Non-cash Loans	9.4%
	411.2 bln TL		229.4 bln TL		Customer Deposits	9.2%
Net Income ²		RoATE ^{2,3}		Ducinoss	Corporate Loans ⁷	8.3%
rece income	3,741 mln TL	NOATE	9.8%	Business Units	Consumer Loans ⁸	8.2%
					Credit Card Outstanding	18.7%
Number of Branches ⁴		Employees ⁵			Leasing	20.3%
846		17,466	Subsidiaries	Factoring	15.2%	
					Wealth Management ⁹	13.2%

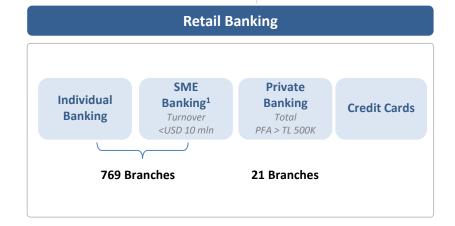
Notes:

^{1.} Loans indicate performing loans, 2. Adjusted for 140 mln TL one-off provisions for insurance penalty, 3. RoATE indicates return on average, tangible equity (excl. intangible assets), 4. Bank-only, 5. Group data. Bank-only: 16,631, 6. Market shares are based on: Interbank Card Center (for credit card acquiring and number of cardholders), Turkish Leasing Association (for leasing), Turkish Factoring Association (for factoring), Central Bank Cheque Clearing System (for cheque clearing) Rasyonet (for mutual funds), Borsa Istanbul (for equity transaction volume). If not specified, data based on BRSA bank-only data for YKB and BRSA weekly sector data excluding participation banks for banking sector as of 27 Dec'19, 7. Cash loans excluding credit cards and consumer loans, 8. Including mortgages, GPL and auto loans, 9. Refers to Mutual Funds

Well-diversified commercial business mix and customer-oriented service model



Corporate and Commercial Banking Corporate Commercial International/ Turnover Turnover Multinational >USD 100 mln USD 10-100 mln 3 Branches 46 Branches 1 Branch

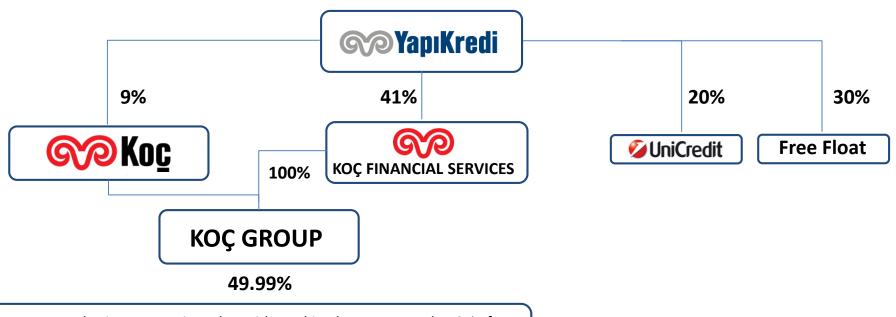






Stable, long-term focused majority shareholder supporting Yapı Kredi's strategy





Largest business group in Turkey with combined revenue equal to 8% of Turkey's GDP

Koç Holding	2019
Total Assets (EUR bln)	22.6
Revenues (EUR mln)	24,185
Net Income (EUR mln)	692

Koç Holding Ratings: Moody's: B1 / S&P: BB-

A transition year with strong core revenue generation, volume growth in real terms, with acceleration in provisions for healthier B/S

Net Profit at 3.7 bln with RoTE at 9.8%, supported by the strong **PPP** performance

- √ +26 bps y/y NIM widening (excl. CPI impact)
- \checkmark +28%² y/y fee increase
- ✓ Below average inflation cost growth thanks to efficiency gains

Healthy volume growth with ongoing TL focus

- ✓ TL loans: +14% y/y
- ✓ TL customer deposits: +13% y/y

Acceleration in provisions for risky files, resulting in cumulative **CoR at 3.12%**³

Backed by sustained strength in fundamentals

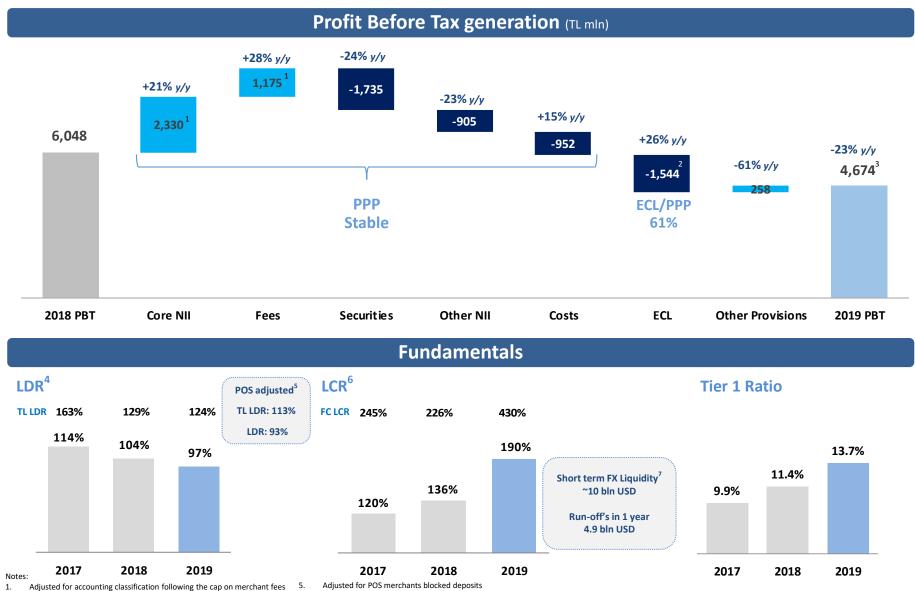
- \checkmark LCR⁴ as high as 190%, FC LCR at 430%
- ✓ LDR further improves: 97%
- ✓ Tier 1 Ratio at 13.7% with a strong buffer; thanks to ongoing internal capital generation

Based on Bank-Only Financial except for Tier-1 Ratio aligned with 2019 Budget Guidance

- Adjusted for 140 mln TL one-off provisions for insurance penalty
- Fees growth is adjusted for the accounting classification following the cap on merchant fees in 4Q19
- Net CoR adjusted for ECL hedging
- Based on past three months averages



Stable PPP with strong core revenue generation while net profit affected by elevated provisioning, where the solid fundamentals intact



Adjusted for 140 mln TL one-off provisions for insurance penalty
 LDR= Loans / (Deposits + TL Bonds)

Consolidated adjusted for FC hedge on ECL

^{6.} Based on past three months averages

MIS data 1 month liquidity

TL loan growth in real terms via small tickets with ongoing deleveraging in FC loans

Lending

Loan volumes (TL bln)

	Ya	Yapı Kredi				
	2019	q/q	у/у	q/q	у/у	
Cash+Non-cash Loans ²	318.9	3%	4%	5%	4%	
TL ³	159.5	4%	11%	5%	7%	
FC (\$) ³	26.6	-4%	-14%	-1%	-11%	
Cash Loans ²	229.4	3%	4%	5%	5%	
TL ³	132.6	5%	13%	6%	8%	
FC (\$) ³	16.3	-4%	-17%	-2%	-11%	

4% total loan growth on a y/y basis

13% y/y increase in TL cash loans

-17% y/y contraction in FC cash loans

Segment Breakdown of Cash Loans⁴

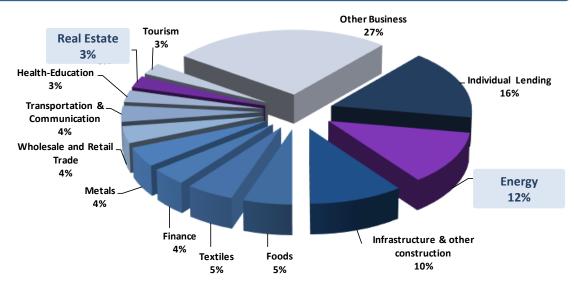
60% 58% 54% 40% 42% 4APP 46%

■ Retail ■ Corporate & Commercial

2018

2019

Sectoral Breakdown of Cash and Non-Cash Loans - bank only



Notes:

- Private banks based on BRSA weekly data as of 27 December 2019
- 2. Cash Loans indicate performing loans excluding factoring and leasing receivables
- 3. TL and FC loans are adjusted for the FX indexed loans

2017

4. Based on MIS data adjusted for FX, Retail includes individual, credit cards and SMEs

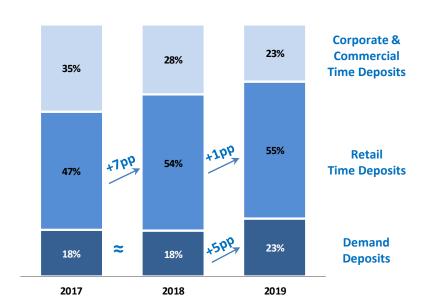
Strong demand deposit growth with ongoing support from small tickets supporting cost of funding

Funding

Private Banks¹ **YKB** 2019 y/y q/q y/yq/q **Customer Deposits** 13% 18% 226.0 5% 7% TL 99.5 10% 14% 8% 11% FC (\$) 21.3 -3% -1% 1% 10% **Customer Demand Deposits** 51.8 8% 47% 7% 34% ΤI 49% 20% 20.7 16% 9% FC (\$) 30% 5.2 -1% 1% 17%

Deposit volumes (TL bln)

Deposit Breakdown (FX adjusted)²



100 bps market share gain in individual deposits since 2017 at 13.6%

177 bps market share gain in TL individual demand deposits since 2017 at 15.7%

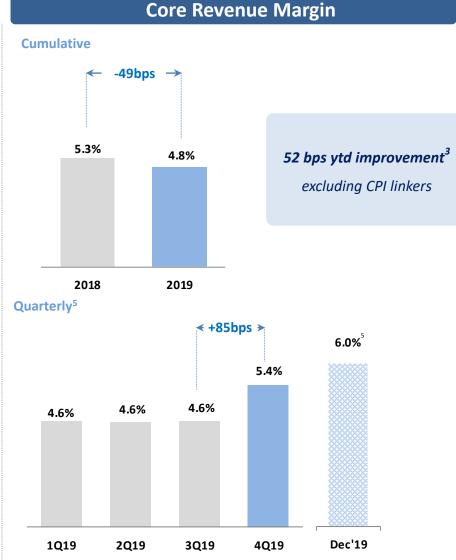
Private banks based on BRSA weekly data as of 27 December 2019

Based on MIS data (weekly average)

Continuous core revenue improvement with acceleration in the last quarter, thanks to better positioning against macro developments







Notes:

- 1. Revenues and other revenues exclude ECL collection income and trading income to hedge FC ECL
- 2. Core Revenues = NII + swap costs + net fee income
- 3. MIS, based on daily averages

- 4. Adjusted for the CPI realisation of 8.55% (1Q19: 12%; 2Q19: 11%; 3Q19: 11%)
- MIS, based on BRSA monthly data

Widening in CPI adjusted NIM better than the guidance with support from L/D spreads

Revenues - NIM

Swap Adjusted NIM NIM Evolution Cumulative -70bps → Core NIM: +56 bps +90bps +9bps +39bps 4.1% 4.10% -43bps 3.40% 3.4% -96bps -69bps +26 bps higher NIM¹ excluding CPI linkers 2018 Loan Yield Deposit Swap Costs Securities CPI linkers Other 2019 Cost financial 2018 2019 ins. Quarterly² Core NIM: +75 bps 3.3% +9bps 3.98% +136bps 4.0% 3.20% -7bps 3.2% +10bps -70bps NIMs monthly evolution3

3Q19

Loan Yield Deposit Cost Swap Costs

Notes:

3Q19

Based on Bank-Only financials

MIS, based on daily averages; CPI for valuation: 2019: 8.55%; 2018: 25.2%

Oct'19

Nov'19

Dec'19

2. Quarterly NIM on a homogenous basis when adjusted for CPI (4Q19: 8.55% - 3Q19: 11%) and interest income adjustment for accounting classification following the cap on merchant fees

4Q19

3. MIS, based on BRSA monthly data

Sep'19

Other

financial ins.

Securities

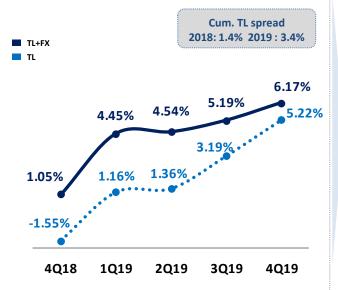
4Q19

Loan-Deposit Spread -



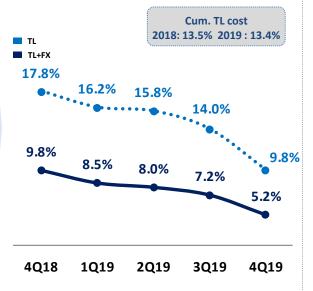
Loan-Deposit Spread (Quarterly)

98 bps wider Loan-Deposit spread vs. 3Q19 thanks to 203 bps improvement in TL loan-deposit spread q/q



Deposit Costs (Quarterly)

202 bps improvement in total cost of deposits q/q mainly due to 419 bps decline in TL deposit costs q/q



Loan Yields¹ (Quarterly)

Controlled decrease of 104 bps in loan yields (TL: -216 bps) vs. 3Q19 in a decreasing interest rate environment



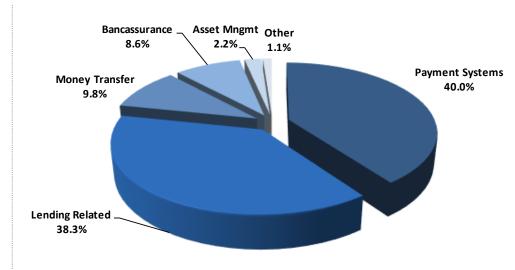
Based on Bank-Only financials

Fee performance significantly better than guidance supported by renewed service model, payment systems and transactional banking





Net Fees Composition^{1;2}

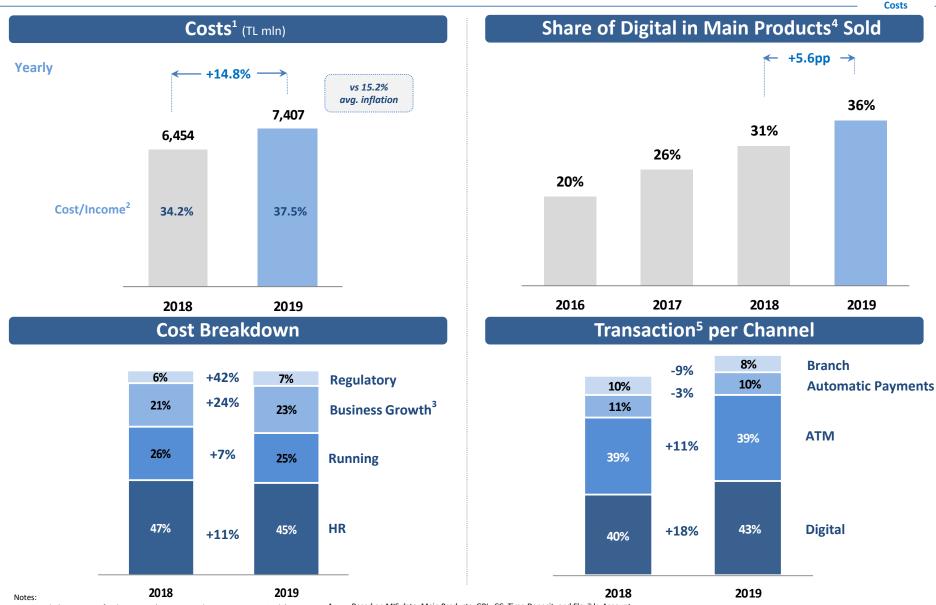


- Payment systems: +18% y/y
- Lending Related: +32% y/y
 - Non-cash: 35% y/y
- Money Transfer: +38% y/y
- Bancassurance: +60% y/y

 ${\it 1.} \qquad {\it 4Q19} \ {\it fees} \ {\it adjusted} \ {\it for} \ {\it accounting} \ {\it classification} \ {\it following} \ {\it the} \ {\it cap} \ {\it on} \ {\it merchant} \ {\it fees}$

Based on Bank-Only financials

Cost growth in line with guidance thanks to single digit increase in running costs



^{1.} Excluding pension fund provision (4Q19: 257 mln TL; 4Q18: TL 230 mln)

^{2.} Income adjusted for trading income to hedge FC ECL and collections

^{3.} Includes customer acquisition cost and investments

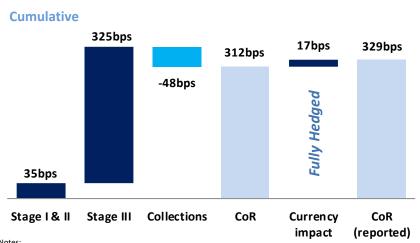
Based on MIS data; Main Products; GPL, CC, Time Deposit, and Flexible Account

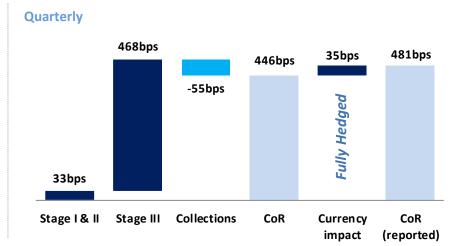
Transactions include, Money Transfers, Payments, Deposit, Cash Loans, Non-cash Loans, Insurance, Money withdrawal, Investment products, Credit Cards

CoR level elevated due to acceleration of provisioning which were planned for coming years







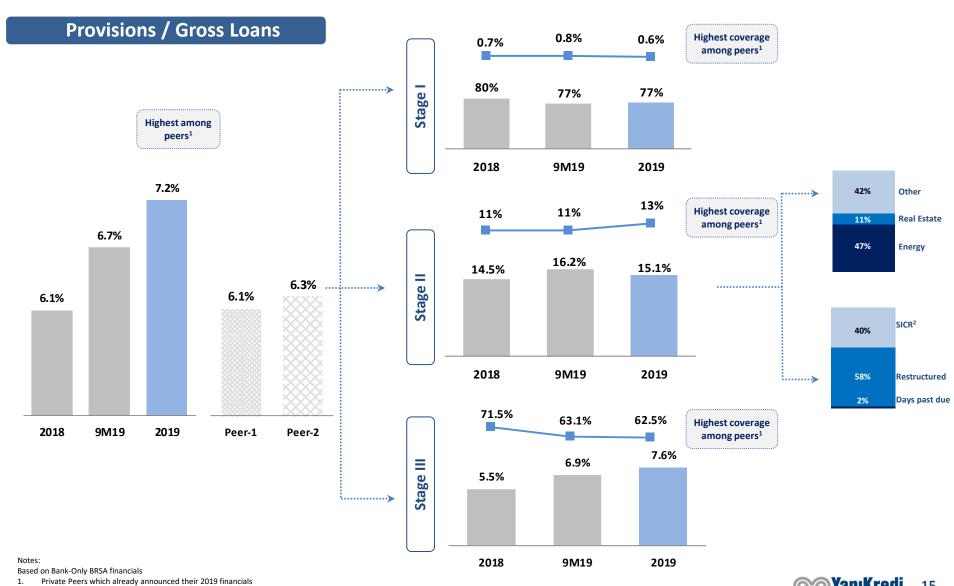


Notes:

Based on Bank-Only BRSA financials

Stated CoR - 1Q19: 2.71%; 2Q19: 2.75%; 3Q19: 2.77%; 4Q19: 4.81% - 2018: 2.77%; 2019: 3.29%

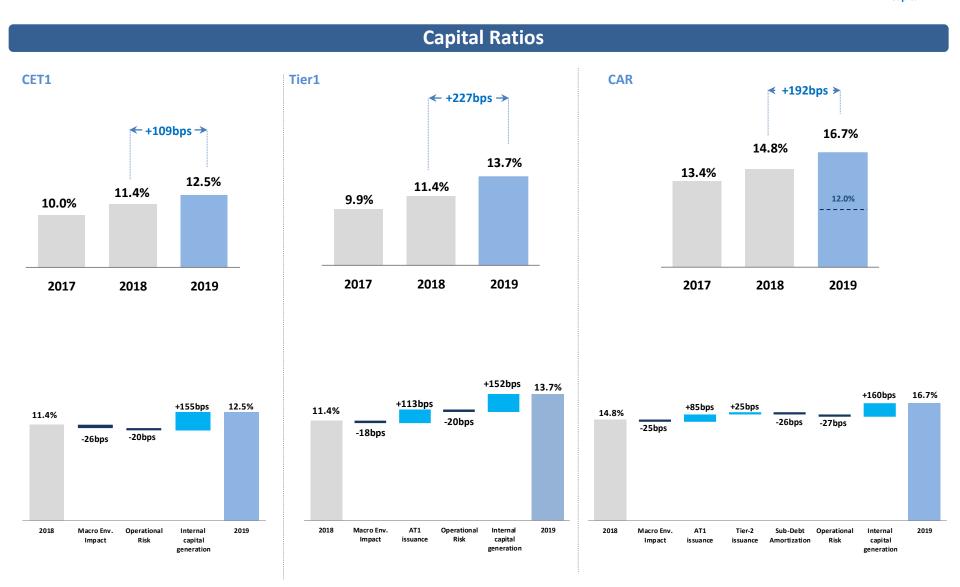
Cost of Risk = (Total Expected Credit Loss- Collections-FC ECL hedge)/Total Gross Loans



Coverage

Significant improvement in capital ratios driven by strong internal capital generation

Capital



Stronger top-line and fundamental performance... Efforts towards balance sheet cleaning

Guidance

2019 Guidance vs. Realizations								
		2019 Guidance	2019 Actual					
Fundamentals	LDR	~105%	98%					
runuamentais	CAR	> 15%	16.7%					
	TL Loans	~15%	14%					
Volumes	Deposits	Mid-teens	13% ✓					
Revenues	NIM (w/o CPI impact)	Flat	+26 bps 🍙					
Revenues	Fees	Mid-teens	29%					
Costs	Costs	Below average CPI	15%					
Assat Quality	NPL ratio	< 7%	7.6% X					
Asset Quality	Total CoR	< 300 bps	312 bps X					
Profitability	RoTE	low teens	9.8%					

Sustaining healthy fundamentals... Profitability improvement with contribution of all P/L lines

2020 Guidance							
		2020 Guidance	Guidance Drivers				
Fronton outolo	LDR	≤ 105%	 Sustaining ample liquidity levels 				
Fundamentals	CAR	≥ 16%	 Capital ratios to be supported by ongoing efforts via internal capital generation 				
Volumes	TL Loans	High-teens	 Volume growth focusing on value generating segments: Loan growth in line with private banking sector driven by TL loans, with small ticket focus; slight contraction in FX loans 				
NIM		≥ 3.7%	 Widening in NIM, with ongoing repricing efforts and effective Allon on a comperable basis 				
Revenues	Fees	High-single digit	Single digit fee growth due to already known regulation changes				
Costs	Costs	Mid-teens	 Increase in cost mainly due to regulatory costs Ongoing support from digitalization 				
Accet Overlite	NPL ratio	~ 7%	Improvement in NPL inflows and collections				
Asset Quality	Total CoR	~ 225 bps	 Ongoing conservatism in coverages 				
Profitability	RoTE	Mid/Low-teens	 Improvement in RoTE with across the board contribution 				

Annex

Macro Environment and Banking Sector

Macro Environment

Normalization trend on all macro lines with favourable global environment allowing the CBT to ease interest rates

	2017	2018	2019
GDP Growth¹(y/y)	7.5%	2.8%	-0.9%
CPI Inflation (y/y)	11.9%	20.3%	11.8%
Consumer Confidence Index (avg)	68.6	67.0	58.1
CAD ² /GDP	-5.5%	-3.4%	0.4%
Budget Deficit/GDP	-1.5%	-1.9%	-2.9%
Unemployment Rate ³	10.4%	13.5%	13.4%
USD/TL (eop)	3.77	5.26	5.94
2Y Benchmark Bond Rate (eop)	13.4%	19.7%	11.8%

Banking Sector

Strong fundamentals of the sector along with subdued loan growth due to ongoing market volatility

	2017	2018	2019
Loan Growth (y/y)	21%	14%	10%
Private	16%	6%	5%
State	27%	23%	19%
Deposit Growth (y/y)	16%	19%	22%
Private	13%	16%	17%
State	24%	25%	31%
NPL Ratio	2.9%	3.8%	5.2%
CAR	16.5%	16.9%	18.0%
ROATE	15.0%	13.8%	10.8%

Notes:

All macro data as of December 2019 unless otherwise stated Banking sector volumes based on BRSA weekly data as of 27 Dec'19

- GDP growth as of 9M19
- 2. CAD indicates Current Account Deficit as of Nov'19
- Unemployment rate is as of Oct'19

CMD vs Actual Macro Environment and Banking Sector

Macro Environment

2019 was a year of correction rather than a growth year as was expected during CMD

	2019 CMD	2019 ACT	2020 CMD	2020 NEW
GDP Growth¹(y/y)	4.0%	-0.9%	4.3%	~4%
CPI Inflation	8.5%	11.8%	8.0%	~9%
EUR/TL (eop)	5.69	6.68	6.15	7.04
USD/TL (eop)	4.61	5.94	4.98	6.40
Benchmark Bond Rate (eop)	9.6%	11.8%	9.5%	~9%

Banking Sector

Sector improvement in net profit postponed with the change in macro indicators mainly in 2019

	2019 ACT	2020 CMD	2020 NEW
Loan Growth (CAGR vs 2017)	12%	~13-15%	~13-15%
Deposit Growth (CAGR vs 2017)	21%	~13-15%	~17-18%
NPL Ratio	5.2%	~3.5%	~5.0%
CAR	18.0%	~14-15%	~16-17%
RoATE	10.8%	~15.0%	Low-teens

CMD Guidance vs 2020 Expectations - 1

		2020 CMD Guidance	2020 Expectations	Comparison
	CET 1 Ratio	≥ 11.5%	≥ 12%	r
Capital Position (consolidated)	Tier 1 Ratio	≥ 12%	≥ 13%	
(consolidated)	CAR	≥ 14%	≥ 16%	•
	Revenue Margin	≥ 4.7%	≥ 5.0%	•
	Loan Growth - CAGR 17-20	~13 - 15%	~10%	•
	Company Loans/Total Loans	~55%	~55%	✓
	SME Loans/Total Loans	~14%	~14%	✓
	Consumer Loans/Total Loans	~31%	~33%	
	Demand Deposits/Total Deposits	~20 - 21%	~23%	
Revenue Generation	Individual Deposits/Total Deposits	~55 - 56%	~60%	
& Volumes	# of Salary Customers Growth - CAGR 17-20	~15%	~15%	✓
	Housebank Customer Penetration	~25 - 27%	~29%	•
	Net fee growth - CAGR 17-20	~15 - 17%	~22%	
	Payment System Fees/Total Fees	~38%	~40%	
	Lending Fees/Total Fees	~33%	~36%	^
	Transactional Banking Fees/Total Fees	~12%	~15%	
	Non-Banking Financial Services Fees/Total Fees	~14%	~15%	

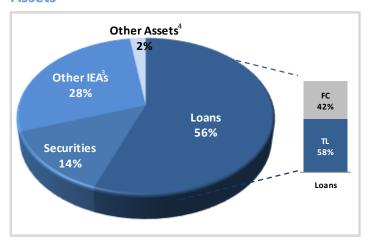
CMD Guidance vs 2020 Expectations - 2

		2020 CMD Guidance	2020 Expectations	Comparison
	Cost / Income	≤ 36%	~37%	X
	IT Investments/Total Costs	≥ 7%	≥ 7%	✓
	IT Expenses/Total Costs	≥ 11%	≥11%	✓
	IT Investments&Expenses ('17-20 CAGR)	17-19%	~20%	•
Cost Management	# of Digital Customers ('17-20 CAGR)	~18-20%	~17-18%	✓
	Product Sold in Digital over Total	~41%	~40%	✓
	# of Transactions Performed via Digital (as a % of total transactions)	~52%	~50%	✓
	Commercial Volume per Branch CAGR 17-20	~16%	~14%	4
	Commercial Volume per Empl - CAGR 17-20	~16%	~16%	✓
	Cost of Risk	~1.0%	~2.25%	X
Accet Ovelity	Gross NPL ratio	~3.7%	~7%	X
Asset Quality	NPL inflows/Total Performing Loans	~1.6%	~2.2%	x
	NPL collections ('17-20 CAGR)	~5-10%	~10%	√
Profitability	RoATE	Sector + 100bps/200bps	Mid/Low-teens	✓
. Tolleability	RoAA	~1.7%	1.3% - 1.4%	x

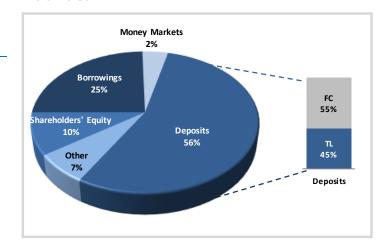
Consolidated Balance Sheet

TL bln	1Q17 ¹	1H17 ¹	9M17 ¹	2017 ¹	1Q18	1H18	9M18	2018	1Q19	1H19	9M19	2019	q/q	у/у
Total Assets	278.3	283.3	290.6	316.9	328.7	365.1	422.0	373.4	393.4	409.0	396.9	411.2	4%	10%
Loans ²	183.7	185.8	190.6	199.9	205.3	222.2	249.4	220.5	230.5	232.3	222.4	229.4	3%	4%
TL Loans	107.0	111.1	115.1	120.1	118.8	123.0	124.8	117.3	121.8	128.0	126.2	132.6	5%	13%
FC Loans (\$)	21.1	21.3	21.2	21.2	21.9	21.7	20.8	19.6	19.3	18.1	17.0	16.3	-4%	-17%
Securities	32.6	32.4	35.5	38.8	41.7	45.2	49.7	49.9	52.1	54.5	54.4	57.1	5%	14%
TL Securities	22.4	22.7	25.5	28.1	30.7	32.7	33.7	35.9	37.4	39.0	39.3	41.1	4%	14%
FC Securities (\$)	2.8	2.8	2.8	2.8	2.8	2.7	2.7	2.7	2.6	2.7	2.7	2.7	1%	1%
Customer Deposits	157.3	157.4	158.4	163.9	166.6	180.1	210.8	199.9	215.4	219.5	214.4	226.0	5%	13%
TL Customer Deposits	79.5	78.1	69.2	72.8	81.4	76.7	84.7	86.9	86.6	90.9	90.5	99.5	10%	14%
FC Customer Deposits (\$)	21.4	22.6	25.1	24.2	21.6	22.7	21.1	21.5	22.9	22.4	21.9	21.3	-3%	-1%
Borrowings	61.0	62.3	63.9	75.3	80.8	90.0	114.5	90.0	98.6	101.9	100.1	102.4	2%	14%
TL Borrowings	5.1	6.1	6.5	7.1	6.8	7.8	7.0	5.6	7.6	8.2	8.3	10.8	30%	95%
FC Borrowings (\$)	15.4	16.0	16.1	18.1	18.7	18.0	17.9	16.1	16.2	16.3	16.2	15.4	-5%	-4%
Shareholders' Equity	27.7	28.5	29.0	30.1	31.6	37.8	40.3	39.0	39.1	40.5	40.2	41.2	2%	6%
Assets Under Management	17.4	18.5	19.1	19.5	20.1	19.6	19.9	21.1	17.4	25.7	26.5	27.3	3%	29%
Loans/Assets	66%	66%	66%	63%	62%	61%	59%	59%	59%	57%	56%	56%		
Securities/Assets	12%	11%	12%	12%	13%	12%	12%	13%	13%	13%	14%	14%		
Borrowings/Liabilities	22%	22%	22%	24%	25%	25%	27%	24%	25%	25%	25%	25%		
Loans/(Deposits+TL Bills)	112%	112%	115%	114%	113%	114%	112%	104%	103%	101%	100%	97%		
CAR	13.4%	13.7%	13.8%	13.4%	12.9%	13.9%	13.3%	14.8%	15.0%	15.6%	16.7%	16.7%		
Tier-I	9.7%	10.1%	10.2%	9.9%	9.9%	10.7%	9.8%	11.4%	12.1%	12.8%	13.6%	13.6%		
Common Equity Tier-I	9.9%	10.3%	10.3%	10.0%	9.9%	10.7%	9.8%	11.4%	11.0%	11.6%	12.5%	12.4%		

Assets



Liabilities



Note: Loans indicate performing loans

- 1. 2017 figures recasted for IFRS 9 reclassification of general provisions
- TL and FC Loans are adjusted for the FX indexed loans
- 3. Other interest earning assets (IEAs) include Balances with the Central Bank of Turkey, banks and other financial institutions, money markets, factoring receivables, financial lease receivables
- 4. Other assets include investments in associates, subsidiaries, joint ventures, hedging derivative financial assets, property and equipment, intangible assets, tax assets, assets held for resale and related to discontinued operations (net) and other
- 5. Borrowings: include funds borrowed, marketable securities issued (net), subordinated loans. Intragroup funding from UniCredit €1.60 bn (Sep 18 was €2.56bn) / Total exposures is limited to cash excluding Business Related (i.e. Trade Finance), Repos and loro/nostro accounts)
- 6. Other liabilities: include retirement benefit obligations, insurance technical reserves, other provisions, hedging derivatives, deferred and current tax liability and other



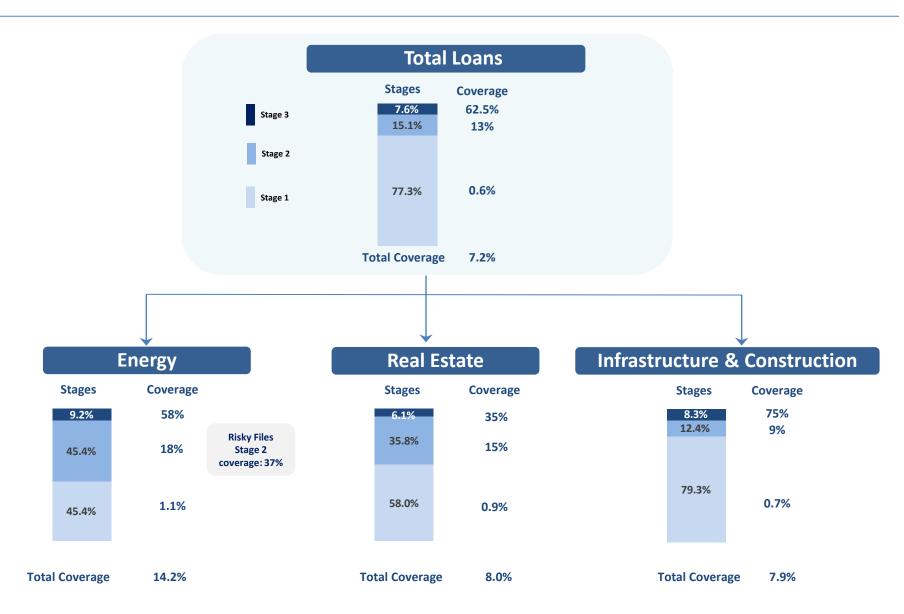
Consolidated Income Statement

TL million	1Q18	2Q18	3Q18	4Q18	1Q19	2Q19	3Q19	4Q19	q/q	y/y	2018	2019	у/у
Net Interest Income including swap costs	2,543	2,778	4,004	4,239	3,112	3,241	3,254	3,329	2%	-21%	13,564	12,936	-5%
o/w NII	2,845	3,209	4,311	4,131	3,485	4,041	4,079	3,926	-4%	-5%	14,496	15,531	7%
o/w CPI-linkers	436	460	1,360	2,478	787	770	830	304	-63%	-88%	4,735	2,692	-43%
CPI-linkers (normalised)	1,126	1,150	1,191	1,268	588	687	689	727	5%	-43%	4,735	2,692	-43%
o/w Swap costs	-302	-431	-308	107	-372	-801	-825	-597	-28%	-656%	-933	-2,595	178%
Fees & Commissions	1,034	1,051	1,036	1,116	1,337	1,258	1,347	1,587	18%	42%	4,236	5,529	31%
Core Revenues	3,577	3,829	5,040	5,354	4,449	4,499	4,600	4,916	7%	-8%	17,800	18,465	4%
Operating Costs	1,450	1,554	1,683	1,768	1,712	1,793	1,779	2,122	19%	20%	6,454	7,407	15%
Core Operating Income	2,127	2,275	3,357	3,586	2,737	2,706	2,821	2,794	-1%	-22%	11,345	11,058	-3%
Trading and FX gains/losses	11	275	152	266	336	79	211	148	-30%	-45%	704	774	10%
o/w FX gains/losses	27	65	-193	225	77	128	138	98	-29%	-56%	124	441	257%
o/w MtM gains/losses	-7	118	300	35	195	-115	-24	-7	-	-	446	48	-89%
o/w Trading gains/losses	-9	92	45	6	64	67	97	56	-42%	-	134	285	112%
Other income	136	40	76	107	120	105	78	186	140%	74%	359	489	36%
o/w income from subs	28	25	31	32	28	18	22	26	17%	-19%	116	94	-19%
o/w Dividends	4	8	1	2	10	6	0	1	247%	-38%	15	17	17%
o/w Others	104	7	45	73	82	81	55	160	189%	118%	229	378	65%
Pre-provision Profit	2,274	2,590	3,585	3,959	3,193	2,890	3,110	3,128	1%	-21%	12,409	12,321	-1%
ECL net of collections	514	835	1,640	2,950	1,395	1,577	1,785	2,726	53%	-8%	5,939	7,483	26%
o/w Stage 3 Provisions	607	738	1,433	1,844	1,406	1,900	1,575	2,812	79%	52%	4,622	7,694	66%
o/w Stage 1 + Stage 2 Provisions	237	460	996	798	533	29	279	450	61%	-44%	2,491	1,290	-48%
o/w Collections (-)	330	363	244	90	337	251	198	329	66%	268%	1,026	1,115	9%
o/w ECL hedging	0	0	545	-397	207	101	-129	207	-	-	148	386	161%
Other Provisions & Costs	147	196	527	-448	216	5	79	5	-	-	422	305	-28%
o/w Pension fund provisions	0	85	145	0	211	0	59	-12	-	-	230	257	11%
o/w Pension fund provisions (under cost)	0	0	0	230	0	0	0	257	-	11%	230	257	11%
o/w Pension fund provisions (under provisions)	0	85	145	-230	211	0	59	-269	-	17%	0	0	-
o/w Other provisions	147	111	382	-449	5	5	20	18	-14%	-	191	48	-75%
Pre-tax Income	1,613	1,559	1,418	1,457	1,583	1,309	1,246	396	-68%	-73%	6,048	4,534	-25%
Tax	369	332	303	376	341	189	270	133	-51%	-65%	1,380	934	-32%
Net Income	1,244	1,227	1,115	1,081	1,241	1,120	976	263	-73%	-76%	4,668	3,600	-23%
One-offs	-	-	-	-	-	-	-	-140	-	-	-	-140	-
Net Income (Adj.)	1,244	1,227	1,115	1,081	1,241	1,120	976	404	-59%	-63%	4,668	3,741	-20%
ROTE ¹	17.1%	14.9%	11.9%	11.4%	13.3%	11.8%	10.1%	4.2%	-598bps	-726bps	14.2%	9.8%	-444bps

Bank-Only Income Statement

TL million	1Q18	2Q18	3Q18	4Q18	1Q19	2Q19	3Q19	4Q19	q/q	y/y	2018	2019	у/у
Net Interest Income including swap costs	2,270	2,585	3,677	3,925	2,806	2,936	2,973	3,046	2%	-22%	12,458	11,761	-6%
o/w NII	2,768	3,108	4,143	3,923	3,356	3,869	3,827	3,723	-3%	-5%	13,942	14,776	6%
o/w CPI-linkers	436	460	1,360	2,478	787	770	830	304	-63%	-88%	4,735	2,692	-43%
CPI-linkers (normalised)	376	401	442	519	588	687	689	727	5%	40%	1,738	2,692	55%
o/w Swap costs	-497	-523	-466	2	-551	-933	-854	-677	-21%	-	-1,484	-3,015	103%
Fees & Commissions	986	993	977	1,059	1,283	1,206	1,285	1,513	18%	43%	4,016	5,287	32%
Core Revenues	3,257	3,578	4,655	4,984	4,089	4,142	4,258	4,559	7%	-9%	16,474	17,048	3%
Operating Costs	1,375	1,470	1,591	1,659	1,615	1,688	1,668	2,016	21%	22%	6,096	6,988	15%
Core Operating Income	1,881	2,108	3,064	3,325	2,474	2,453	2,590	2,543	-2%	-24%	10,378	10,060	-3%
Trading and FX gains/losses	57	212	119	301	322	72	221	129	-41%	-57%	689	744	8%
o/w FX gains/losses	23	58	-50	265	64	164	137	42	-69%	-84%	297	408	37%
o/w MtM gains/losses	-8	114	125	35	194	-113	-12	38	-	10%	266	108	-60%
o/w Trading gains/losses	41	40	43	2	64	20	96	49	-49%	-	126	229	82%
Other income	252	227	276	212	298	267	226	312	38%	47%	967	1,104	14%
o/w income from subs	211	171	233	160	224	198	180	178	-1%	11%	776	781	1%
o/w Dividends	3	2	1	1	8	1	0	1	-	-	6	9	47%
o/w Others	39	54	42	50	66	68	46	133	192%	166%	185	313	69%
Pre-provision Profit	2,190	2,547	3,458	3,838	3,094	2,791	3,038	2,984	-2%	-22%	12,034	11,908	-1%
ECL net of collections	483	832	1,586	2,908	1,354	1,530	1,756	2,630	50%	-10%	5,810	7,271	25%
o/w Stage 3 Provisions	590	716	1,389	1,779	1,377	1,856	1,570	2,764	76%	55%	4,473	7,566	69%
o/w Stage 1 + Stage 2 Provisions	224	480	985	822	522	27	256	402	57%	-51%	2,511	1,206	-52%
o/w Collections (-)	330	363	244	90	337	251	198	329	66%	268%	1,026	1,115	9%
o/w ECL Hedging	0	0	545	-397	207	101	-129	207	-	-	148	386	161%
Other Provisions & Costs	145	194	516	-487	213	4	79	2	-	-	369	298	-19%
o/w Pension fund provisions	0	85	145	0	211	0	59	-12	-	-	230	257	11%
o/w Pension fund provisions (under cost)	0	0	0	230	0	0	0	257	-	11%	230	257	11%
o/w Pension fund provisions (under provisions)	0	85	145	-230	211	0	59	-269	-	17%	0	0	-
o/w Other provisions	145	109	371	-488	3	4	21	14	-33%	-	138	41	-70%
Pre-tax Income	1,562	1,521	1,357	1,416	1,527	1,257	1,202	353	-71%	-75%	5,855	4,339	-26%
Тах	318	294	242	335	285	138	226	89	-60%	-73%	1,188	739	-38%
Net Income	1,244	1,227	1,115	1,081	1,241	1,120	976	263	-73%	-76%	4,667	3,600	-23%
One-offs	-	-	-	-	-	-	-	-140	-	-	-	-140	-
Net Income (Adj.)	1,244	1,227	1,115	1,081	1,241	1,120	976	404	-59%	-63%	4,667	3,740	-20%
ROTE ¹	17.0%	15.8%	11.9%	11.4%	13.3%	11.8%	10.1%	4.2%	-166bps	-181bps	14.2%	9.8%	-444bps

Loan Details in terms of Staging and Coverage

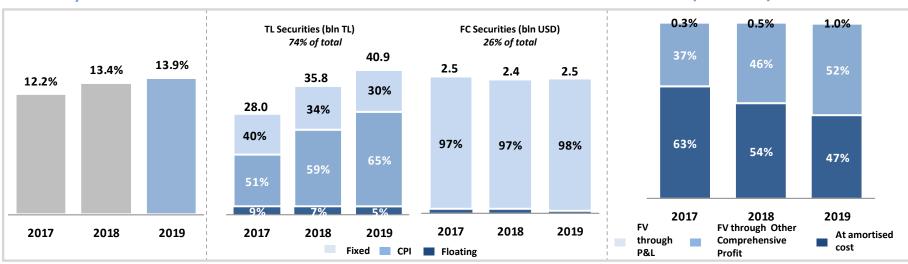


Securities

Securities/Assets

Composition by Type¹

Composition by Classification¹



- Securities / assets at 13.9% with dynamically managed mix to benefit from rate environment
- Increase in CPI linkers to benefit from higher inflation levels. CPI-linker volume increased to TL 18.6bln in book value² (nominal: 15.6 bln TL); with a gain of TL 2,692 mln in 2019 (2018: TL 4,735 mln)

CPI linker valuation at 8.55% (9M19: 11%; 2018: 25.2%)

■ M-t-m unrealised loss at TL -199³ mln as of 2019 (TL -1,748³ mln in 2018)

Security Yields 1;4



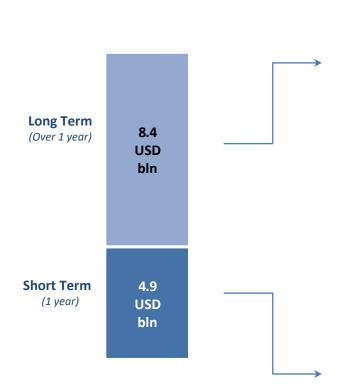
Notes:

[.] Based on Bank-Only financials

Excluding accruals

² Not of to

External FC funding structure



Long Term Funding (USD bln)	
Tier I & II	2.9
Senior Bonds	2.0
Securitizations & Supranational Funding	2.6
Syndications	0.0
Other	0.8
Total	8.4

Short Term Funding (USD bln)

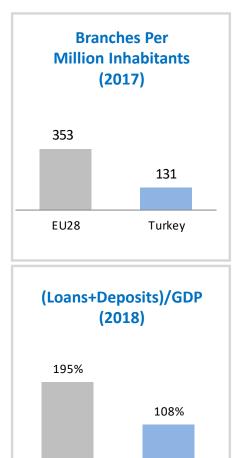
Tier I & II	0.0
Senior Bonds	0.5
Securitizations & Supranational Funding	0.4
Syndications	1.9
Other	2.1
Total	4.9

Details of main Borrowings

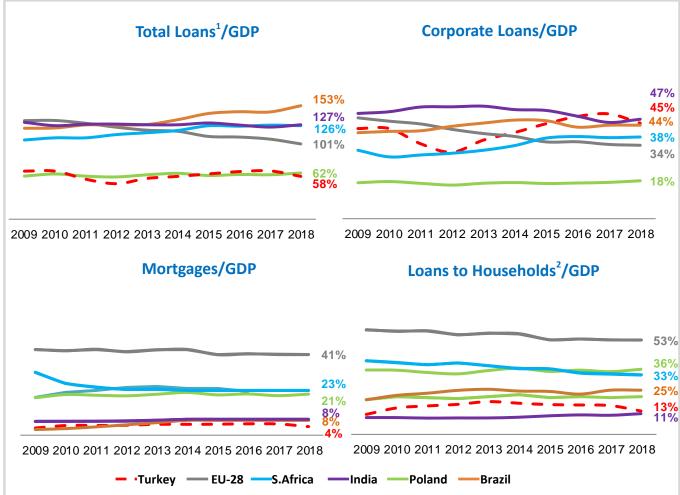
	Syndications	~ US\$ 2.0 bln ■ May'19: US\$ 350 mln and € 607 mln, all-in cost at Libor+ 2.50% and Euribor+ 2.40% for 367 days. 49 banks from 21 countries ■ Oct'19: US\$ 370 mln & € 520 mln, all-in cost at Libor+ 2.25% and Euribor+ 2.10% for 367 days. 39 banks from 21 countries
	AT1	~US\$ 650 mln outstanding Jan'19: US\$ 650 mln market transaction, callable every 5 years, perpetual, 13.875% (coupon rate)
tional	Subordinated Loans	 ~US\$ 2.36 bln outstanding Dec'12: US\$ 1,000 mln market transaction, 10 years, 5.5% (coupon rate) Jan'13: US\$ 585 mln, 10NC5, 5.7% fixed rate – Basel III Compliant Dec'13: US\$ 270 mln, 10NC5, 7.72% – Basel III Compliant Mar'16: US\$ 500 mln market transaction, 10NC5, 8.5% (coupon rate)
International	Foreign and Local Currency Bonds / Bills	US\$ 2.69 bln Eurobonds Jan'13: US\$ 500 mln, 4.00% (coupon rate), 7 years Feb'17: US\$ 600 mln, 5.75% (coupon rate), 5 years Jun'17: US\$ 500 mln, 5.85% (coupon rate), 7 years Jun'17: TL 500 mln, 13.13% (coupon rate), 3 years Mar'18: US\$ 500 mln, 6.10% (coupon rate), 5 years Mar'19: US\$ 500 mln, 8.25% (coupon rate), 5.5 years
	Covered Bond	TL 1.97 bin out standing Oct'17: Mortgage-backed with maturity 5 years Feb'18: Mortgage-backed with 5 years maturity May'18: Mortgage-backed with 5 years maturity Mar'19: Mortgage-backed with 5 years maturity Dec'19: Mortgage-backed with 5 years maturity
Domestic	Local Currency Bonds / Bills	TL 4.30 bin total Sept'19: TL 1.40 bin, 6-months maturity, TLREF indexed Nov'19: TL 24 min, 3-month maturity Dec'19: TL 1.87 bin, 2-month maturity Dec'19: TL 1.00 bin, 6-months maturity, TLREF indexed
Do	Subordinated Loans	TL 800 mln total Jul'19: TL 500 mln, 10-year maturity, TRLIBOR + 100 bps Oct'19: TL 300 mln, 10-year maturity, TLREF index + 130 bps

Despite solid growth in recent years, Turkish banking sector still underpenetrated in household lending

Banking Sector Penetration —



EU28



Turkey

Healthy banking sector, resilient against external shocks and supporting economic growth

Banking Sector -

Banking Sector

- Well regulated (BRSA est. in 2001)
- Best practices in technology: payment systems and well-qualified workforce
- Healthy profitability
- Sound asset quality, liquidity and capitalisation

Developments

- Regulatory developments:
 - CGF (supporting the loan growth)
 - capital (potential alignment to IRB)
 - provisioning (IFRS9 as of 2018)
 - corporate tax rate increase (2018-20 to 22%)

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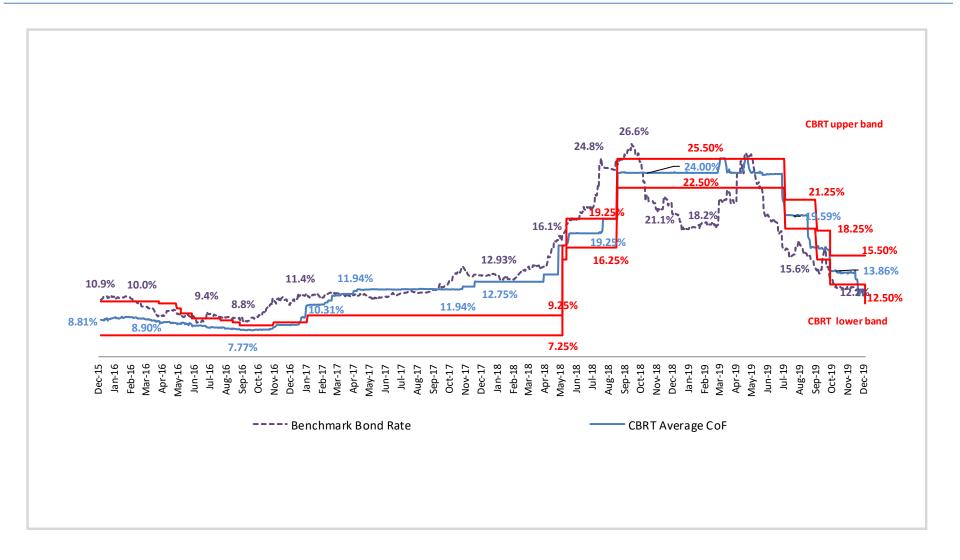
- Interest rate and currency volatility
- Pricing competition and maturity of funding sources
- Asset quality

	Banking Sector									
	1Q17	1H17	9M17	2017	9M18	2018	1Q19	1H19	9M19	2019
Banks #	52	51	51	51	52	47	47	53	53	53
Branches #	10,754	10,724	10,658	10,550	10,505	10,454	10,398	10,359	10,289	10,199
Loan Growth (yoy)	6%	30%	15%	21%	30%	14%	15%	8%	-2%	10%
Deposit Growth (yoy)	5%	9%	11%	16%	31%	19%	23%	17%	8%	22%
Loans/GDP ¹	66%	66%	65%	65%	70%	62%	63%	61%	60%	59%
Deposits/GDP ¹	57%	57%	55%	55%	59%	55%	57%	55%	56%	57%
Loans/Assets	65%	65%	66%	65%	63%	63%	62%	61%	61%	61%
Deposits/Assets	56%	56%	56%	55%	53%	55%	56%	55%	57%	59%
NIM	4.0%	4.0%	3.9%	3.9%	4.0%	4.2%	3.6%	3.8%	3.9%	4.0%
NPL Ratio	3.1%	3.0%	3.0%	2.9%	3.1%	3.7%	4.0%	4.3%	4.7%	5.2%
Specific Coverage	79%	79%	80%	80%	70%	69%	69%	68%	66%	65%
CAR ²	15.5%	16.4%	16.8%	16.5%	17.7%	16.9%	16.0%	17.3%	18.0%	18.0%
Tier 1 Ratio	13.0%	13.6%	13.9%	13.6%	14.1%	13.6%	12.9%	14.2%	14.9%	14.9%
ROAE	17.4%	16.2%	15.5%	15.0%	14.3%	13.8%	11.7%	11.3%	10.7%	10.8%
ROAA	1.9%	1.7%	1.7%	1.5%	1.3%	1.4%	1.2%	1.2%	1.1%	1.1%

Source: Turkish Banks Association for bank and branch numbers, BRSA for banking sector data (including BS, P&L, KPIs), Turkstat for GDP data Notes:

⁽¹⁾ GDP calculation on a trailing basis

CBRT rates



Credit Ratings



	Long-Term Fo	reign Currency	Long-Term Lo	ocal Currency
	Rating	Outlook	Rating	Outlook
Turkey	B1	Negative	B1	Negative
Yapı Kredi	В3	Negative	B2	Negative
Garanti	В3	Negative	B2	Negative
Akbank	В3	Negative	B2	Negative
Işbank	В3	Negative	В3	Negative
Halkbank	В3	Negative	В3	Negative
Vakıfbank	В3	Negative	В2	Negative



Turkey	ВВ-	Stable	BB-	Stable
Yapı Kredi	B+	Negative	B+	Stable
Garanti	B+	Stable	BB-	Stable
Akbank	B+	Negative	B+	Stable
Işbank	B+	Negative	B+	Stable
Halkbank	В+	Negative	BB-	Negative
Vakıfbank	B+	Stable	BB-	Stable

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